

RESPONSIBLE TOURISM POLICY



SANT
PAU

Recinte
Modernista

Conscious of the importance of ensuring that tourism development is sustainable, and having assumed the principles and objectives specifically adopted at the World Summit on Sustainable Development 2015, COP 21 and the World Charter for Sustainable Tourism +20, the Sant Pau Art Nouveau Site is committed to managing its activities sustainably, by adopting commitments aimed at preventing, eliminating or reducing both the internal and external impacts of our facilities and activities and optimising the site's sustainability through improved environmental performance.

In this respect, our Foundation has adopted the following Responsible Tourism Policy, through which it undertakes to comply with the stipulations set out in the BIOSPHERE standard, including, among other things, the legal requirements that regulate tourism activity and its impacts.

Likewise, we are committed to motivating and building the capacity of our staff through training and awareness-raising activities regarding the principles of Responsible Tourism, good environmental practices and participation in external actions. We report on the Foundation's environmental progress and actions both internally and externally.

Furthermore, our organisation declares its express commitment to fight against sexual exploitation or any other form of commercial exploitation and harassment, in particular of children, adolescents, women and minorities; and we are committed to adopting universal accessibility measures.

One of our main objectives is to perfect sustainable management, committing ourselves to continually improve in all areas of sustainability: social, economic and environmental, as well as customer satisfaction. To this end, any future expansion projects of facilities or activities will be subject to sustainability and efficiency criteria in the use of resources.

This Responsible Tourism Policy will be updated whenever the circumstances so require, adopting and publishing in both cases new sustainability objectives.

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Jordi Bachs i Ferrer
Managing director

Recinte Modernista de Sant Pau
Fundació Hospital de la Santa Creu i Sant Pau
Sant Antoni Maria Claret, 167
08025 Barcelona

